

Police Detention Legal Assistance

Holiday Roster Frequently Asked Questions

National Roster for Police Detention Legal Assistance (PDLA) over the Holiday Period.

The Ministry is trialling a new approach to rostering PDLA providers over the holiday period (Friday 18 December through to Monday 11 January) to ensure there is sufficient coverage for the service. Providers have been rostered to set shifts and will receive a fixed fee per hour, instead of the usual fee per call received.

The information below answers some common questions about this trial approach.

The Holiday Roster

Q: How has the holiday roster been decided

All PDLA providers were invited to provide feedback on the proposal and their potential availability via a survey. Providers who indicated they were available were rostered onto shifts, depending on their availability. This roster only includes PAL 3 and 4 providers.

Q: Will calls go to providers who are not on the roster

While the majority of calls will be answered by providers on the roster, some calls will need to go to providers in a particular region. A list of providers in each region has been issued to handle these calls; if you receive a call without being on the roster it will be because of this.

Q: Will PAL 1 or 2 providers be included on the roster.

For this trial period only PAL 3 and 4 providers have been included in the roster, to ensure that those rostered on each shift have the necessary experience to handle any matters that arise. PAL 1 and 2 Providers are still included in the regional list though and may receive calls as required.

Q: How can feedback be provided

We will be reaching out to all PDLA providers to offer feedback on this trial in the new year. If you have any questions about the roster, please email NSDOpsSupport@justice.govt.nz

Invoicing

Q: What can be invoiced for

Providers who are rostered to a shift are entitled to a fixed hourly rate for that shift, regardless of how many calls they received. Include the date and time you were rostered on your invoice and the appropriate fee will be paid.

Providers who are not rostered but receive a PDLA call are entitled to the usual \$75 fee per call received

All providers are entitled to claim fees for attendance in person as required.

Q: What invoice template should be used

If you have been rostered to a shift on the holiday roster, please use the 'PDLA – Holiday period roster invoice' form to invoice for your shift and any additional attendance or calls outside of this.

If you are not rostered, please use the usual 'PDLA invoice' form to invoice for any calls received.

Q: Where do invoices go

Please send any invoice forms to paymentsDL@justice.govt.nz.